

## Update for Stibbard Parish Council

### CONTACTING NNDC

Many issues and questions can be answered online and for those with Internet access it can be the most convenient and quickest way to get help and advice from NNDC. Our website is at <https://www.north-norfolk.gov.uk>

Our phone line 01263 513811 is available during office hours (Monday, Tuesday and Thursday from 8.30am to 5pm; Wednesday from 10am to 5pm; Fridays from 8.30am to 4.30pm). Outside office hours our contact number is 01223 849782.

Our email address is [customer.services@north-norfolk.gov.uk](mailto:customer.services@north-norfolk.gov.uk). Any email sent to this address will be directed to the appropriate area within NNDC

Our correspondence address is North Norfolk District Council, Council Offices, Holt Road, Cromer, Norfolk NR27 9EN. Again any enquires sent to this address will be passed onto the appropriate area.

We have an office in Fakenham (Fakenham Connect, Oak Street, Fakenham, Norfolk NR21 9DY) where you can have a face-to-face discussion with a customer service advisor. You need to book an appointment which can be done online or by phone.

### GETTING HELP WITH THE COST OF LIVING

Although mentioned in the previous update, it is useful to remind residents of this important source of help and advice on the cost of living.

For further details, please visit - <https://www.north-norfolk.gov.uk/projects/cost-of-living-help/> This page has links to pages that give you information on money advice, such as pensions, budgeting and dealing with debt, benefits, housing, utility bills and help & support in accessing food.

The linked pages include:

- Budgeting loans
- Household support fund
- Information and advice if you are struggling with your council tax or other household bills
- Community Fridges
- Big brand deals and discounts
- Other advice and support

### COMMUNITY GRANTS AND FUNDING

These schemes have been discussed previously and you might find the links below to be useful. Please share this information with community groups within the parish. It would be good to have more applications for grants from these funds.

- North Norfolk Sustainable Communities Fund

- <https://www.north-norfolk.gov.uk/tasks/community-grants-and-funding/north-norfolk-sustainable-communities-fund-details/>
- Community Transport Fund
  - <https://www.north-norfolk.gov.uk/tasks/community-grants-and-funding/community-transport-fund-details/>
- Arts and Culture Fund
  - <https://www.north-norfolk.gov.uk/tasks/community-grants-and-funding/arts-and-culture-fund-details/>

**Councillor Vincent FitzPatrick**

Stibbard Ward

<https://www.north-norfolk.gov.uk>